Privacy Policy

Last updated: December 10, 2018

This privacy policy informs you how TMachines, s.r.o. ("us", "we", or "our") collects, uses, maintains and discloses information collected from you when you use our services ("Services") which includes using our website www.tmachines.com ("Site"), our software, or our service. This privacy policy applies to our Site and all products and services provided by TMachines.

Personal identification information

We may collect personal identification information from you in a variety of ways, including, but not limited to, when you visit our Site, place an order, subscribe to the newsletter, fill out a form, or other use our Services. You may be asked for name, email address, mailing address, phone number. You may, however, visit our Site anonymously. We will collect personal identification information from you only if you voluntarily submit such information to us. You can always refuse to supply personal identification information, but it may prevent you from using some parts of our Services.

Non-personal identification information

We may collect non-personal identification information about you whenever you use our Services. Non-personal identification information may include the browser name, the type of computer and technical information about your means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information. In order to improve our services we can without your permission to collect with the help of our special software or from third parties (Google Analytics, Bing ads, etc.), the anonymous data about user behavior, or anonymous demographic data. In order to improve service quality and software, we can without notice collect anonymous information about the software bugs.

Web browser cookies

Our Site may use "cookies" to enhance your user experience. Your web browser may place cookies on your hard drive for record-keeping purposes and sometimes to track information about you. You may choose to set your web browser to refuse cookies, or to alert you when cookies are being sent. If you do so, some parts of our Site may not function properly.

How we use collected information

We may collect and use your personal information for the following purposes:

To communicate with you:
We may use your email address to send you information and updates pertaining to your order. It may also be used to respond to your inquiries, questions, and/or other requests.
To improve customer service:
Information you provide helps us respond to your customer service requests and support needs more efficiently.

To run a promotion, contest, survey or other Site feature:
To send you information you agreed to receive about topics we think will be of interest to you.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, transaction information and data.

Sharing your personal information

We do not sell, trade, or rent your personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers in order to improve our services.

Changes to this privacy policy

We reserve the right to update or change our privacy policy at any time and you should check this privacy policy periodically. Your continued use of our Services after we post any modifications to the privacy policy on this Site will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified privacy policy.

Your acceptance of these terms

By using our Services, you signify your acceptance of this privacy policy. If you do not agree to this privacy policy, please do not use our Services.

Contact us

If you have any questions about this privacy policy, please contact us via Contact page at TMachines website.